

Intelli news

An Intellimali Publication: April 2017

ON THE ROAD WITH TETA

During March we accompanied Sibongile Sibiya, SD & LP Manager at TETA and her team on their 'New Intake Roadshow'. The trip included visits to UJ, TUT, NMMU, UNW and a number of TVET colleges. We are currently assisting TETA manage the food, book and accommodation allowances of the 2016/2017 bursary intake.



Transport Education Training Authority

Heart of Skills Innovation



Sibongile Sibiya and new recipients at NMMU

ITS CONFERENCE

Our IT specialists Julian Topkin & Stephen Meyer attended the ITS Conference in Johannesburg to promote the Intellimali services to a range of Higher Education Institutions. It was an ideal opportunity to network and promote our solutions to prospective clients.

The conference served as the platform from which ITS, could showcase their latest updates and enhancements for colleges and universities. It also provided an opportunity for partners of the ITS group to exhibit their products.

We hosted a 20-minute session to explain both our view on the strategic impact of technology on Higher Education in the near future and to demonstrate our solution.

OUR NEW WEBSITE

We are pleased to announce the launch of the new IntelliMali website. The site provides merchants, institutions, and funders with access to real-time reports and detailed information while it also allows the reader to gain a deeper insight into the services offered by IntelliMali. The site houses a collection of newsletters and other online publications.



IN THE FIELD

The operations team have been very active during the first few months of 2017. Trips to Mpumalanga, Venda, Port Elizabeth and Johannesburg are all just part of the client-focused service offering.



Michael Ansell (CEO) and Melissa Anthony (Motsepe Foundation) in discussion.

Tamara Petersen (Operations Manager) and the first student at Mpumalanga University to use Intellicard.



FINE TUNING OUR SYSTEMS

We are constantly fine tuning and improving our systems in order to provide the best service possible to our customers. Ensuring that the funders, students and merchants have real-time access to information remains a primary drive for excellence within our business. As a result, notable enhancements in this area include:

- Activated new merchants in and around Mafikeng to service the requirements of UNW and the neighbouring TVET colleges.
- 'Live Chat' was implemented from our IntelliZone from mid-January to service the preferred communication mode of students. Interaction with students has been boosted substantially and response turn-around times enhanced.



Diana Davies (CRM) and Rofhiwa Radzuma at our IntelliMali office at UJ