



# Intelli@mali

PAYMENT ADMINISTRATION SOLUTIONS



student funding solutions

## INTRODUCTION

IntelliMali is a privately-owned company that specialises in the payment and administration of allowances and funds through its solutions IntelliCard and IntelliCell.

The company was established in 2009 to alleviate the pressure experienced by Chief Financial Officers and Financial Aid practitioners at South African Higher Education institutions and has grown substantially from this original base.

It is a 50% black-owned company and has a Level 2 B-BBEE status. The business is managed and administrated by a team of professionals with the necessary expertise to meet the specific requirements of our range of clients.

## OUR OFFERING

Most institutions, private funders, employers, foreign agencies, parents, and the like lack the capacity to administer allowances which need to be paid regularly to recipients. In most cases, the funding source does not have the necessary systems in place to manage the complexity of allowance administration and payment nor do they possess the agile technology required to perform this function.

Allowances requiring management fall within a range of categories including: Tuition, Accommodation, Books, Food, Cash, Travel, Clothing, Fuel, Entertainment, and more. Our flexible and innovative technology, seamlessly connects the various funding sources with their recipients and provides the funding source with the peace-of-mind they require in the disbursement of allowances and funds.

## BY THE NUMBERS

**>100** THOUSAND RECIPIENTS  
MANAGED ANNUALLY

**99.9%** SYSTEM  
UPTIME

**>30 000** TRANSACTIONS  
PROCESSED DAILY

**1800** INTEGRATED  
MACHINES

9

2

6

3

# OUR SYSTEMS

Service continuity is ensured with the IntelliMali Master Servers hosted by Internet Solutions and supported by the full array of security and service continuity facilities, including generator power, firewall security, data backup, mirrored sight and disaster recovery.

All the machines that execute the transactions at the merchant premises carry backup batteries and continue to operate for about six hours without power, if required. Our team of highly-skilled technicians are always on-hand to support our machines and services.

All stakeholders in the service, namely the funding source, the merchant and the recipient enjoy custom-designed and dedicated on-line environments that provide them with real-time reports, the latest information and system updates.



# ALLOWANCE ADMINISTRATION AND PAYMENTS

We administer payments for a range of allowance categories on behalf of institutions, private funders, employers, foreign agencies and parents. All merchants that qualify are proposed by the funders and the payment processes and administration of allowances is executed by IntelliMali. The merchant community offers recipients access to food, books, accommodation, and other necessities on-premises, off-premises or online.

The allowance categories include but are not limited to:

## ACCOMMODATION

Recipients are able to utilise both on-premises and off-premises merchants. Typically, the on-premises merchant, in the case of students, is a university residence while the off-premises merchant could be an apartment, student accommodation complex or approved shared residence.

## FOOD

Recipients are able to purchase both prepared meals at restaurants or canteens as well as groceries from participating retailers. The allowance limit can be managed on a daily, weekly and monthly basis.

## BOOKS

Recipients are able to purchase both printed or electronic books and learning resources. In addition, where allowed, recipients are able to purchase electronic equipment related to their studies or profession.

## TUITION

Recipient's tuition is paid on their behalf to the institution or learning provider.

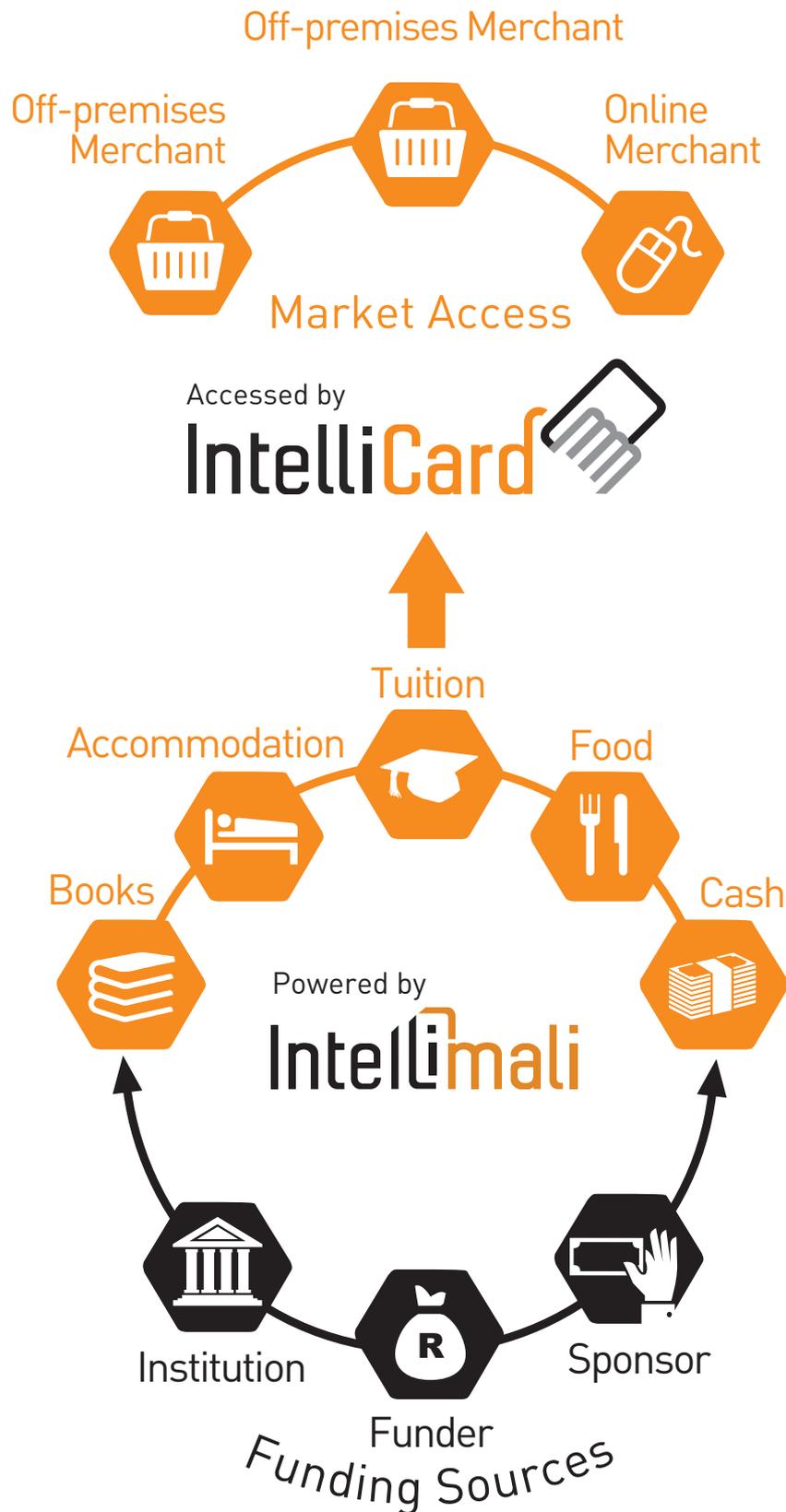
## CASH

Recipients can receive a cash payment from our system to their personal bank account. The cash is then redeemed from their bank account using their banking card or banking method of choice.



# AN EVOLUTION OF FLEXIBILITY AND INNOVATION

Funds are released to the recipients as per the requirements and instructions of the funding source. The recipients are then, utilizing the IntelliCard or Intellicell platforms, able to spend their allowances and funds in a range of market places via the more than 1,800 integrated machines at the participating merchants.



# STAKEHOLDERS IN OUR SERVICE OFFERING



## INSTITUTIONS, FUNDERS, SPONSORS AND EMPLOYERS

We offer a sophisticated, tried-and-tested technology solution that ensures comprehensive management of any allowance payment.

The most important benefits for the institution, funder or sponsor include:

- a significant reduction in their administrative time;
- detailed, real-time and accurate reports of all allowance spending;
- an integrated specialist allowance management and payment partner.



UNIVERSITY of the  
WESTERN CAPE



## MERCHANTS

Enabling recipients to purchase items in a retail community 'or merchant environment' requires a sophisticated, technology solution. The solution must seamlessly connect the unique nature of each recipient allowance structure with the approved merchant categories and geographical outlets.

The most important benefits for the merchant include:

- increased income;
- fast transaction times resulting in greater turnover;
- painless end of month reconciliation processes;
- modern machines/terminals and skilled technical support;
- detailed, real-time and accurate reports of all spending;
- satisfied customers.





## RECIPIENTS

We enable recipients to get the most out of their allowance. Each recipient community e.g. students, young professionals, farm workers and the like, enjoy access to an interactive web and mobile portal that provides them with all the information they need on their allowances.

The portal displays participating merchants, provides accurate and up-to-the-minute balances and offers advice on how to manage the allowance. Recipients are supported by our contact centre which offers livechat, email and telephonic support.





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IntelliCard 

IntelliCell 



A member of the [student funding solutions](#) Group