

# Intellinews

An Intellimali Publication: August 2018



UNIVERSITY of the  
WESTERN CAPE

## ON THE ROAD WITH THE UNIVERSITY OF THE WESTERN CAPE

The University of the Western Cape (UWC) recently completed their annual WCape schools roadshow. The purpose of the road show was

to visit various high schools and expose Grade 12 learners to the academic options available at the university for 2019. The Intellimali team was delighted to be part of this process and donated goodie bags to learners at the schools visited.



## KEEPING STUDENTS AND MERCHANTS INFORMED

Helping students and merchants understand the risks associated with their allowances is an important ongoing theme of our communication. Students caught abusing their allowances face discipline from the institution while merchants caught conducting themselves inappropriately could lose an important ongoing revenue – and we would like to prevent that where possible. This poster campaign, alongside several other key interventions and programmes, continues to have a positive impact and we encourage clients to display these posters wherever possible.

**IntelliCard**

**DO NOT CHANGE YOUR CELL PHONE NUMBER**

and if you do, please change your number at STUDENT SERVICES on campus and then on INTELLIZONE (www.intellizone.co.za)

TALK TO US  
087 230 8141  
www.intellizone.co.za  
info@intellizone.co.za

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**Intellimali**

**IntelliCard**

**DO NOT TELL ANYONE YOUR PIN NUMBER**

if you do, they could use your allowance without you knowing

If you think someone has changed your PIN number or gained access to your account contact us immediately

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Protect your PIN

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**DO NOT BUY PROHIBITED ITEMS OR SWAP YOUR ALLOWANCE FOR CASH**

Use your allowance responsibly and only buy food and toiletries with your food allowance

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## ACKNOWLEDGING OUR BEHIND THE SCENES HEROES

With the final few months of the 2018 academic year upon us, our team has been out-and-about attending to the wide range of student and merchant needs. Most student queries are resolved immediately via Live Chat and the more complex problems are referred to our Contact Centre's telephonic service.

Supporting the merchant community remains a priority and the dedicated technical team are equipped to resolve almost any issues on site or over the support channels.

So, we would like to acknowledge and thank a few of our "heroes" who work quietly and very efficiently behind the scenes.



*Laurice - Uploads Administrator*



*Paul - Project Manager*



*Riccardo - Merchant Support (WCape)*

*Mulalo – Merchant Support (Gauteng)*



*Kevin - Merchant Support (ECape)*



*Reginald – Merchant Support (KZN)*

## GROWTH DEVELOPMENT FORUM

Intellimali Services Manager, Mark Volmink, is currently facilitating the Growth Development Forum (GDF) which forms an important part of the Skills Development programme at Intellimali. The programme is designed to upskill junior member of our team in key areas such as planning, decision-making, client care and managing diversity. The GDF runs from May-October each year.

